# Service agreement

This document is an offer by Beletage Digital LTD (hereinafter – "**Company**") to registered users of Debourse ("**users**", "**you**") to enter into a framework service agreement ("**Agreement**"), on the terms and conditions set forth below (hereinafter – "**Offer**"). The offer may contain terms as defined in the Debourse Terms of Use.

## 1. Subject of the Agreement

1.1 The Agreement defines the general terms of the obligations arising between the Company and the user when the Company provides information and technical or advertising services (hereinafter referred to as "services"). These conditions can be supplemented and clarified in the future by the parties concluding separate agreements (transactions) on the provision of services on Debourse or other sites on which the Company provides services on the basis of the Agreement.

1.2 The concluded Agreement is an agreement with open terms. The essential conditions of each transaction for the provision of services made on Debourse are formed online individually for the user using the Debourse interface, through which the user selects the service and its parameters, the parties agree on the terms of the transaction.

### 2. Conclusion of the Contract. Order of services

2.1. The Offer is considered accepted by the user, and the Agreement between the Company and the user is concluded from the moment the user pays for the services under the relevant transaction (in this case, it is made simultaneously with the conclusion of the Agreement) or from the moment of making an advance payment for the services ordered in the future. The terms of the concluded Agreement apply to all subsequent transactions between the user and the Company. The contract can only be concluded with a user who is a capable natural person or legal entity or individual entrepreneur.

2.2. Each order for specific services under the Agreement is an independent transaction for the provision of information technology or advertising services. A transaction pursuant to this Agreement may be concluded in relation to the services presented on Debourse and available for ordering and payment at the time the user contacts one or another Debourse service.

2.3. Payment for the order is recognized as the user's acceptance of the offer to conclude a transaction on the terms agreed by the parties.

2.4. The user places each service order in accordance with the terms of the current edition of the offer and the terms of the corresponding service. Terms and conditions of all Debourse services posted on Debourse at the moment of ordering services are an integral part of the offer. The order is placed online.

2.5. By accepting an offer, you agree that the fact of performing certain actions on Debourse, including using professional technical tools, executing commands through the Debourse interface (pressing buttons, clicks), making a payment and other similar actions means your will in relation to ordering and / or activating services in accordance with the service parameters and prices indicated on Debourse. You are solely responsible for making a decision of your own free will and without coercion by Debourse or third parties.

### 3. General conditions of service

3.1. The Services are provided worldwide.

3.2. The conditions for the user to receive the Company's services are payment for services and compliance by the user with the Debourse rules established in the documents listed in this clause, as well as in the instructions presented in the Debourse interface (hereinafter referred to as the "Debourse rules"):

- Debourse Terms of Use;
- Documents regulating the terms and conditions of use of Debourse services;
- Documents setting out the rules for placing ads on Debourse;
- Documents defining requirements for advertising on Debourse;
- other documents regulating the operation of Debourse

3.3. The Company's obligations to provide services as per user's orders are reciprocal to the user's obligations to follow the Debourse's rules and pay for the services. If the user fails to comply with these obligations, the Company may suspend or refuse to provide services in the relevant part on the basis of the authority provided by UK law.

3.4. The Company provides services where they can be provided, which is determined, among other things, by users' compliance with the Debourse Rules. Failure to comply with the Debourse Rules may result in the Company's inability to fulfil its obligations to provide the relevant services.

3.5. Due to the nature of the services offered by the Company, aimed at meeting the individual needs of users to promote goods, works, user services and other offers, under the Agreement, the Company does not assume obligations to provide services to every person

who contacts it and may refuse to provide services to the user. For example, in cases where the provision of services does not comply with the Debourse rules, its subject matter, categories, etc.

3.6. Some services on Debourse may only be available to certain categories of users, for example, those who use Debourse to conduct their business.

3.7. Terms of providing particular services under the Agreement, including their content, scope and terms are determined in the relevant Service Terms and other rules of Debourse.

3.8. Services provided on Debourse may be changed, supplemented, updated, in this regard their use is offered in the "as is" mode, i.e. in the form and amount as they are provided by the Company at the moment users access Debourse services.

3.9. The Company has the right to send you, using the contact information available in your profile, notifications related to the execution of this Agreement or any of the transactions concluded under the Agreement, including notifications about the status of the provision of services, renewal methods, changes in the terms of service and other information messages, via SMS and push messages, emails and phone calls.

3.10. You agree to comply with the requirements of current UK law, the provisions of the Agreement, the relevant terms of the selected service or service and all other Debourse rules when using the services.

3.11. You are obliged to provide information and documents necessary to identify the user as a party to the Agreement upon the request of the Company, in particular when sending applications and other requests to the Company related to the provision of services on Debourse. In order to identify private users, the Company may request the full name, series and passport number, scanned copies of the second and third pages of the passport (second spread), the user's email address and phone number used to access the profile. In addition, the Company has the right to independently verify the user as a party to the Agreement by verifying the details specified by you in your profile against the details of the payer under the Agreement, as well as by other means.

3.12. The Parties recognize the actions performed using the user's login and password as actions performed by the user and having the power of a simple electronic signature.

### 4. Cost of services and billing procedure

4.1. The cost of a service selected by a user when concluding a transaction under the Agreement shall be determined based on the characteristics of the service (type of service, service package composition and other parameters). The cost of the selected service shall be displayed in US dollars in the Debourse interface when placing an order, unless otherwise provided for by the terms of the relevant service. The price does not include VAT at the statutory rate. Payment for services shall be made at the prices in effect at the time the payment is made.

4.2. You can pay for the services using one of the payment methods provided in the Debourse interface at the time of placing the order for the service, including through a previously transferred advance payment.

4.3. Users having a legal entity or individual entrepreneur profile shall pay for the services under the Agreement by wire transfer to the Company's account based on the invoice issued via the Debourse interface. Payment also can be made using a corporate bank card issued to the appropriate legal entity or individual entrepreneur.

4.4. The Company provides the user with information on all payments made by them on Debourse in a special informational and analytical section of the profile (hereinafter referred to as "Billing"). Billing is designed to record the funds received from the user as an advance payment, which can be used to pay for Company services ordered in the future, as well as to provide other information related to Company services, including the availability of bonuses, which may be included in the total balance of Billing, payments received from the user towards payment for Company services (including for payment confirmation purposes).

4.5. If payment for services is made against a previously made advance payment recorded in Billing, the respective amount of money is deducted from the Billing balance including bonuses/discounts (if any) if the terms of the respective service allow their use. Such payment is possible only if there is an amount on the Billing balance which is equal to or greater than the total cost of the services ordered.

4.6. Payment by bank transfer on the basis of the issued invoice for users with the profile of a legal entity or individual entrepreneur, and/or the generated receipt for private users shall be made indicating the user profile number, as well as other details identifying the payment, including the name and TIN for users with the profile of a legal entity or individual entrepreneur.

When paying in this way, the User is obliged to enter the exact data indicated in the purpose of payment in the invoice or receipt issued to the User in the payment document. If the data specified in this clause are missing or incorrect, the Securities Broker is entitled to consider that the User has not properly fulfilled its payment obligations or to independently identify

the payment according to the data available (including its own records). The company is not liable for any losses incurred by the user or any third party due to an incorrectly specified payment purpose.

4.7. The service order must be paid in full with one payment method. Payment for one order by different payment methods at the same time is not allowed.

4.8. In case of cancellation of the service before it has been provided or termination of the service on any other grounds, the Company shall be entitled to credit the unused amount (if any) to the Billing of the user, regardless of the method of payment for the service having been made earlier.

4.9. You may receive bonuses as part of incentives or otherwise at the sole discretion of the Company. The use of bonuses is in the form of a discount on the cost of services when paying for them. If there are bonuses on the Billing balance, the payment for the services is made proportionally using cash and bonuses when rendering the services.

If the user refuses to use the service prematurely, the entire amount of bonuses previously granted is cancelled and cannot be restored. After 12 months from the date of the last payment using Billing, the unused bonuses may be cancelled, unless a shorter period has been set for their use. In any case, only the balance, excluding bonuses, may be transferred to the User's Wallet in the event of cancellation of the use of the services.

Bonuses granted at the sole discretion of the Company cannot be exchanged or transferred to third parties, cannot be used for other services of the Company, or exchanged for cash equivalent. Bonuses cancelled due to expiration of their validity period or for other reasons cannot be compensated in any way, including in case of partial use.

4.10. The fact of providing the user with services on Debourse and their volume are determined based on the statistical data of the Company's accounting system.

4.11. Regarding the services that the Company provides to users with profiles of a legal entity or an individual entrepreneur in order to comply with the requirements of UK accounting legislation, the Company, at the User's request, shall send a copy of the universal transfer document, which includes an invoice and an act for the reporting month, to the User's email address or provide an opportunity for uploading it to the profile on a monthly basis. The original of such document may be sent by post to the address indicated in the profile.

4.12. If the Company does not receive written motivated objections from the user regarding the services provided within 5 days from the end of the reporting month (including due to the

refusal of the user representative to receive an electronic copy of the UDP or other documents or the indication by the user of an incorrect address for receiving documents) the services for the reporting period specified in the UDP are considered to be duly provided by the Company and accepted by the user in full.

4.13 The user is responsible for receiving any documents (including the UDP, messages, notices) by the above methods. The Company shall not be responsible for any delay or failure to receive documents by the user if it was the result of communication system malfunction, action/inaction of service providers, telecom operators, loss of access to the profile by the user, or other circumstances beyond the Company's control.

4.14. Name, legal address, mailing address, TIN, KPP, contact and other information in the payment documents, UPDs and other documents, formed by the Company, are indicated in accordance with the details of the User, specified in his profile.

4.15. User is solely responsible for the correctness of the data indicated in the user profile on Debourse. If you change the details, you must promptly make the appropriate changes to your profile. If you cannot change the data in your profile yourself, you are obliged to notify the Company of such changes in the form prescribed by the Company, attaching, at the Company's request, the documents confirming the changes.

4.16. The Company has the right to check the accuracy of the user details specified in your profile by checking with the data contained in the Unified State Register of Legal Entities (Individual Entrepreneurs) and, if there are discrepancies, correct the relevant data, using the TIN specified by you as the user ID.

## 5. Liability

5.1. The Company undertakes to make all reasonable efforts to provide the services properly but shall not be liable or compensate the user if the user is unable to use the services for the following reasons:

- technological failures in the public communication channels through which the services are accessed, loss of internet access by the user for any reason, errors, omissions, interruptions in operation or data transmission, defects in communication lines and other technical failures;
- unauthorized interference of third parties into Debourse's work, including hacking, DDoS-attacks, viruses and other disruptions of Debourse's work;
- loss of access to the profile by the user, including in case of indications of its unauthorized use;
- in the event of force majeure.

5.2. In case of any losses incurred by the user through the fault of the Company, liability shall be determined in the manner prescribed by UK law. The Company's liability to users who use Debourse for entrepreneurial or other professional activities is determined in the amount not exceeding the cost of the service ordered and paid for by the user but not received through the fault of the Company or, if applicable, in the amount not exceeding the Billing balance of the user at the moment of causing losses and only in case the user loses some or all of the funds on the Billing balance due to the fault of the Company.

5.3. The Company shall not be liable to the user for any losses incurred by the user through no fault of the Company, including in connection with the violation of the Debourse rules by the user.

5.4. The Company shall not be liable for the transfer or receipt of funds by the user in payment for services. Security, confidentiality, as well as other conditions of use of your chosen methods of payment are determined by agreements between the user and the relevant organizations used for accepting payments.

5.5. You are liable for any activities undertaken on Debourse using your login details (including activities of employees and third parties) and for losses that may arise due to unauthorized use of your profile and simple electronic signature.

5.6. If your login details are stolen, you will take the necessary steps to change your password for access to your profile yourself. The Company shall not be liable for actions of third parties resulting in the theft, loss of your login data, as well as any costs, damages or lost profits incurred by the user in connection with unauthorized access of third parties to the user profile.

5.7. The Company does not guarantee that the Debourse services will meet the user's expectations or that the user will receive a response from visitors to the Debourse advertisements in connection with the Debourse services.

### 6. Settlement of Claims

6.1. Disputes arising under this Agreement shall be referred to the UK Court of Arbitration or, if the dispute is not arbitrable under its jurisdiction, to other courts in accordance with the provisions of UK law.

6.2. Before going to court, a user with a legal entity or individual entrepreneur profile must comply with the extrajudicial procedure for resolving disputes by sending a written claim to the Company, accompanied by documents confirming the circumstances and claims invoked

by the user. The time limit for the examination of such claims is no more than 30 days from the receipt of the claim by the Company.

#### 7. Other terms and conditions

7.1. The Agreement comes into force from the moment of its conclusion in the order specified in section 2 of the offer, and is valid for an indefinite period until its termination in accordance with the Agreement and the law.

7.2. The Company has the right to amend and/or supplement the offer to the extent permitted by law, and also to withdraw the offer at any time. The date of modification of the offer shall be the date of publication of the new edition of the offer on Debourse. You should familiarize yourself with the current version of the offer posted on Debourse and the terms of each transaction before concluding the Agreement and executing the transaction.

7.3. Ordering services and entering into a transaction under the Agreement by a user after the amendments to the offer have entered into force means that the parties have come to an agreement to make relevant amendments and/or additions to the Agreement. Such amendments to the Agreement shall not apply to the services ordered and paid for by the User prior to the entry into force of the amendments to the offer.

7.4. The Company has the right to terminate the Agreement in the manner prescribed by law, including in case of a single violation of the law, the terms of the Agreement or the Debourse regulations, with notifying the user about it via the Debourse interface, email address or in any other way.

7.5. The Agreement may be terminated prematurely at the initiative of the user. If the user has not used the profile on Debourse for 3 years, the Agreement is considered terminated at the initiative of the user upon the expiration of the specified period. Upon termination of the Agreement, you may apply to the Company for a refund of the unused balance in the amount of the Billing Balance excluding the granted bonuses. Refund of unused balance is made on the basis of written application of user in accordance with the form, established by the Company, for means of payment, by which the payment for services was made, and in case of impossibility to use this means of payment for refund - in other way, determined by the Company.

7.6. When applying for the refund of the unused balance of funds, the User shall, at the Company's request, identify himself as a party to the Agreement by taking the actions specified in the Company's instructions (send an application from the e-mail address indicated in the profile, use the telephone number indicated in the profile and verified as prescribed by Debourse, etc.) and provide necessary documents and information (including

documents required for user identification, documents confirming the identity of the User, etc.).

7.7. The Company has the right to state the name, trademark and a general description of the User's services with the profile of a legal person or sole proprietor in its marketing materials.

7.8. The Agreement represents all terms and conditions agreed between the parties in relation to its subject matter, and supersedes all previous understandings, representations and agreements of any kind between the parties in relation to its subject matter, unless otherwise expressly agreed between the parties.

7.9. The obligations of the parties under the Contract which by their nature should remain in force (including, but not limited to, obligations in relation to warranties given, confidentiality, mutual settlements) shall survive the expiry of the Contract until fully performed.

### 8. Company requisites

Company Number 12931058 BELETAGE DIGITAL LTD 3 GOWER STREET, LONDON WC1E 6HA